

Vacancy for Statistician at iCALL Psychosocial Helpline, TISS

Name of Post	Statistician
Advertisement number	icall/2021/S05
No of Posts	01
Last date of Application	20/05/2021
Duration of employment	4 months
Remuneration	25000/- per month

About TISS: The Tata Institute of Social Sciences (TISS) was established in 1936 and is a deemed university fully funded by the University Grants Commission, Government of India. TISS offers over 50 Master's Degree programmes from its Mumbai, Tuljapur, Guwahati and Hyderabad Campuses. Masters' programmes are offered in a range of socially relevant inter-disciplinary areas of Social Work, Social Sciences, Health, Management, Labor Studies and Habitat Studies. TISS is a research university with M. Phil. and Ph. D. programme and basic and applied research in a range of areas. A high degree of freedom and autonomy shape the positive work ethos and creativity in the Institute facilitating strong linkages between education, research, field action and Dissemination. The Institute provides significant space and resources for basic and policy research; and has research collaboration with some of the best universities and institutions across all continents. TISS offers a very challenging but fulfilling academic environment and opportunity to scholars committed to creating a just society through education, generation of knowledge and field action, and invites interested scholars in Social Sciences and allied disciplines located within and outside India to apply for faculty positions in its schools and centres.

iCALL Psychosocial Helpline, a field action project of Tata Institute of Social Sciences which provides telephone email and chat based counselling services for emotional distress. The helpline currently runs six days a week, from Monday to Saturday, from 8 AM to 10 PM. Apart from service provision iCALL engages in consultancy, research and capacity building. Going ahead, iCALL is looking to expand its team to meet its growing requirements, following are the details of the vacancy;

Job profile – Statistician

The candidate shall report directly to the Programme Coordinator at iCALL, and shall assist with the following:

- Checking, cleaning and coding existing call and email related data
- Applying advanced statistical analyses and working with large datasets
- Using statistical softwares for assessing results and analyzing data trends
- Presenting complex statistical information effectively in a variety of formats to different stakeholders iCALL works with (such as mental health professionals, social workers, government and non-governmental organizations, the corporate sector)
- Acting in a consultancy capacity for various ongoing research projects at iCALL and implementing data gathering/management models.

Desirous candidates should:

- Possess a full-time Master's Degree in Psychology / Human Development / Social Work (with a Mental Health specialization) from a recognized and reputed University.
- Have at least 1 year of prior experience of working with social sciences / mental health / psychological data.
- Should have sound understanding of a wide variety of statistical methods and data analyses
- Should know to apply their deep knowledge of statistics in diverse contexts
- Speak English and Hindi and at preferably one regional Indian language fluently
- Possess excellent mathematical and analytical skills
- Be skilled in the use of computers and statistical softwares for the purpose of documentation, data analysis (quantitative & qualitative)
- Possess excellent verbal and written communication skills to effectively communicate findings of the statistical analyses

Preference shall be given to candidates based in Mumbai and with a background in mental health. Candidates not having an academic background in Psychology / Mental Health need not apply. The position is for a period of four months.

Please note that this is a full-time position. Salary shall be INR 25,000 per month.

Desirous candidates may send their résumé to icallhelpline@gmail.com **before 20th May, 2021** with the subject line '**Application for the post of Statistician**'. Late applications shall not be entertained.

Selection process: Eligible candidates will undergo a telephonic interview and, upon clearing the same, only those who are selected will be contacted for a second round of an in-depth interview. Data of joining shall be agreed upon mutually.

For further enquiries contact:

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